

# Job Description

## **IT PRODUCT MANAGER - *Belfast***

### **Job brief**

We are looking for an IT Product Manager to direct product development and ensure high return on investment (ROI) for traffic management portfolio.

To succeed in this role, you should be a perceptive and creative leader and a reliable problem-solver. If you're also confident and have a knack for knowing what ideas will and won't work, we'd like to meet you.

### **Responsibilities**

- Collect and analyze feedback from customers, stakeholders and other teams to shape requirements, features and end products
- Work with senior management to create product plans and roadmaps
- Produce and review product requirements documents (PRD)
- Liaises closely with Field Team to gain the feedback of the current deployed product and its performance.
- Make creative recommendations to expand product base and vision
- Maintains technical knowledge of Openwave product offerings; including the ability to articulate the value of the product through presentations and demonstrations.
- Documents, and gains agreement from the customer, for customization requests; works closely with Global Services partner to create the Statement of Work (SOW).

### **Requirements**

- More than 5 years of experience in Traffic management is referred
- Must have worked on more than 2 products of traffic management
- Should be aware of various methods of Video Optimization, Web Optimization, Caching, TCP Acceleration
- PRINCE certification is preferred
- knowledge of switches, routers and load balancers of following is must:
  - Flex 10
  - BNT
  - Cisco
  - F5
  - Radware
  - Citrix NetScaler
- Strong data analytical and presentation skills

- Solid knowledge of networking technologies and concepts, Routing Protocols, DNS, SMTP, HTTP, HTTPS & QUIC
- Must have worked with various telecom operators
- Telecom technologies
- NFV, AWS, Openstack knowledge

**Education and / or Experience:**

- Bachelor's degree in telecommunications, engineering, computer science or related field required.
- Minimum five (5) years of experience in traffic management, customer facing role is referred
- Experience in preparing and delivering technical presentations desired.
- Experience in responding to RFPs and RFIs desired.
- PRINCE certification preferred
- Experience of Product Management

**Applicant information**

We offer competitive salary, bonus scheme and comprehensive benefits package. Please ensure you attach an up-to-date CV, detailing how you meet the essential criteria for this role and send to [careers-bfs@openwave.com](mailto:careers-bfs@openwave.com) Openwave is an Equal Opportunities Employer